

Matthew Hathaway

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Contact

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Key Words customers problems computer making responsible care phone pets sales floor
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Overview

- Matthew Hathaway
 - Extremely knowledgeable in computer diagnostics and repair.
 - Over 5 years of customer service experience, delivering exceptional attention to detail and problem solving.
 - Proven ability of successfully communicating clear and concise answers when presented with problems from customers or management.

Objective

- To be a partner with other in an organization to quickly and effectively diagnose problems and provide answers.

Employment History

08/07-06/10	Albertsons Courtesy Clerk	Newbury Park, CA
6/10- Current	PetSmart Pet Care, Cashier and Stocker	Camarillo, CA

- Bagged groceries, organized shelves and helped customers with whatever they need.
- I am responsible for the care and well being of all the pets in or store. This includes feeding schedules and in depth observations of the pets. I am also responsible for making sure all the customers on the sales floor are taken care of, making suggestions and giving advice.

Education

2008	Newbury Park High School Graduated	Newbury Park, CA
2009	Moorpark College General Education and Engineering.	Moorpark, CA

Skills

- Comfortable in operating Windows, Linux and iOS.
- Experienced with Word, Powerpoint, and Excel Spreadsheet.
- In the process of obtaining my A+ certification in computer repair.

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